

RedChirp Users' Telephone Number Cost Recovery Charge:

Each RedChirp user can have one or more phone numbers to send text messages from. This recovery charge covers monthly Inbound Caller Name Presentation (CNAM), Direct Inward Dialing (DID) and Text Enablement fees.

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| Per Local RedChirp Phone Number | \$0.275/month |
| Per Toll-Free RedChirp Phone Number | \$0.535/month |

Telephone Number Verification Recovery Charge:

RedChirp uses various APIs to determine if phone numbers RedChirp users' wish to text are associated with landlines or mobile devices. This recovery charge covers the cost of lookups.

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| \$0.005 per number verified |
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Campaign Registry Recovery Charge:

Many carriers are enforcing new 10DLC policies which include a requirement to register each business (aka brand) and describe the type of communications that will be sent by text message (aka campaigns) in a centralized database called The Campaign Registry. This recovery charge covers the one-time and monthly recurring costs of registrations.

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| Brand or Campaign Registration Fee | \$50 one-time |
| Low Volume Mixed Campaign (up to 2k messages/day) | \$2/month |
| High Volume Marketing Campaign (over 2k messages/day) | \$10/month |

Voice and Video Call Recovery Charges:

RedChirp users can make outgoing phone calls, accept incoming phone calls and imitate video calls. These recovery charges cover the various third-party fees for these connections including NPANXX Intrastate, NPANXX Interstate, Tier 0 Origination and Toll-Free Origination charges.

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| Voice | \$0.0224/minute |
| Video | \$0.0160/minute |

Carrier Surcharge Recovery Charges:

With the rollout of new 10DLC policies, many carriers are assessing surcharges for delivering each text message from - and sometimes to - businesses via their networks. These vary tremendously by the carrier the telephone number you are communicating with happens to be on, message type, inbound vs outbound traffic, your campaign registration status and the type of phone numbers businesses are using. These recover charges cover the surcharges carriers apply in each RedChirp users' unique use cases for messages actually sent and received.

US Local A2P/10DLC and Toll-Free Carrier Surcharges

| Carrier | Type | Inbound A2P/10DLC | Outbound A2P/10DLC | Inbound Toll-Free | Outbound Toll-Free |
|-------------|------|-------------------|--------------------|-------------------|--------------------|
| AT&T | SMS | - | \$0.00200 | - | \$0.00250 |
| AT&T | MMS | - | \$0.00350 | - | \$0.00300 |
| Sprint | SMS | - | - | \$0.00250 | \$0.00250 |
| Sprint | MMS | - | - | \$0.01000 | \$0.01000 |
| T-Mobile | SMS | \$0.00300 | \$0.00300 | \$0.00250 | \$0.00250 |
| T-Mobile | MMS | \$0.01000 | \$0.01000 | \$0.01000 | \$0.01000 |
| TextNow | SMS | - | \$0.00200 | - | \$0.00150 |
| TextNow | MMS | - | \$0.00200 | - | \$0.00200 |
| US Cellular | SMS | - | \$0.00500 | \$0.00250 | \$0.00250 |
| US Cellular | MMS | - | \$0.01000 | \$0.00500 | \$0.00500 |
| Verizon | SMS | - | \$0.00250 | - | \$0.00250 |
| Verizon | MMS | - | \$0.00500 | - | \$0.00500 |
| Other | SMS | \$0.00500 | \$0.00500 | \$0.00650 | \$0.00650 |
| Other | MMS | \$0.00500 | \$0.00500 | \$0.00650 | \$0.00650 |

Canadian Local and Toll-Free Carrier Surcharges

| Carrier | Type | Inbound Local | Outbound Local | Inbound Toll-Free | Outbound Toll-Free |
|--|------|---------------|----------------|-------------------|--------------------|
| Bell & Virgin | SMS | - | \$0.00876 | - | \$0.00854 |
| Bell & Virgin | MMS | - | \$0.03267 | - | \$0.03330 |
| FIDO Solutions | SMS | - | \$0.00717 | - | \$0.00730 |
| FIDO Solutions | MMS | - | \$0.01195 | - | \$0.01220 |
| Freedom Mobile (Globalive Wireless/WIND) | SMS | - | \$0.00478 | - | \$0.00484 |
| Freedom Mobile (Globalive Wireless/WIND) | MMS | - | - | - | \$0.00980 |
| Rogers | SMS | - | \$0.00717 | - | \$0.00726 |
| Rogers | MMS | - | \$0.01195 | - | \$0.01220 |
| Saskatel | SMS | - | \$0.00637 | - | \$0.00645 |
| Saskatel | MMS | - | \$0.00637 | - | \$0.00650 |
| Telus | SMS | - | \$0.00478 | - | \$0.00484 |
| Telus | MMS | - | - | - | \$0.00810 |
| Videotron | SMS | - | \$0.00558 | - | \$0.00565 |
| Videotron | MMS | - | - | - | \$0.00570 |